

10. Support Matrix in TPT for N4 :

The following support personnel are contactable for NAVIS N4 issues :

	FACILITY - 1st line support	Local Support - Phone	Local Support - E-Mail
1	Durban - DCT	031 361 6300	Jane.Rajaharam@transnet.net
2	Durban - Pier1	031 361 6316	Nadia.Camp@transnet.net
3	Port Elizabeth - Main	041 507 1807	Eduard.Nell@transnet.net
4	Port Elizabeth - Ngqura	041 507 8330	Sonwabiso.Magoqwana@transnet.net
5	East London	043 7002472	Mfundeni.Chonco@transnet.net
6	Cape Town -Main	021 507 1414	NAVISCTCT@transnet.net
7	Cape Town -Multi Terminal	021 449 2846	CMPTNAVSU@transnet.net
	FACILITY - IT Support	Local Support - Phone - IT	Local Support - E-Mail - IT
1	Durban - DCT	031 361 6420	Judy.Naidoo@transnet.net
2	Durban - Pier1	031 361 6677	Dane.Ebrahim@transnet.net
3	Port Elizabeth - Main	041 507 1807	Chapman.Deschamps@transnet.net
4	Port Elizabeth - Ngqura	041 507 8343	Zukile.Wayini@transnet.net
5	East London	043 7002472	Mfundeni.Chonco@transnet.net
6	Cape Town -Main	021 507 1414	Eugene.Davids@transnet.net
7	Cape Town -Multi Terminal	021 449 2846	lisa.scheepers@transnet.net
	National Support	National Support - Phone	National Support - E-Mail
1	Durban - Head Office - EDI	031 361 3731 / 3756 / 3751	TPTEDISUPPORT@transnet.net
2	Durban - Head Office - N4	031 308 8376	NAVISSUPPORT@transnet.net
3	Durban - Head Office - Planning	031 361 6341	TPTNationalPlanning@transnet.net